

Quality Policy Statement

Top Management at CBI-electric: low voltage, are committed to compliance with and continual improvement of our high standards of Quality, Health and Safety, Environmental Awareness and Human Relations.

These high standards are achieved by:

- 1. Empowering all employees to engage and commit to our continuous Quality Improvement Process.
- 2. Facilitating the training, innovation and creativity of all our employees who remain our greatest asset.
- 3. Ensuring that our customers' needs are met effectively and efficiently.
- 4. Providing our customers with a range of products and services which are consistently reliable and of the highest quality standards possible.
- 5. Supplying products and services at competitive prices thus providing our customers with value for money and complete satisfaction.
- 6. Complying with ISO 9001 and related quality principles with a view to improving relations with our valued customers and suppliers.
- 7. Ensuring that the products and processes conform to, and where possible exceed the legislative, statutory and regulatory requirements of the countries in which we operate.
- 8. Ensuring that our critical vendors, reliably meet or exceed our required standards and subscribe to the organisations commitment to continuous quality improvement.

Approved by:

Managing Director

A.S. Dickson

Executive Engineering and Quality